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May 20, 2021

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire Chief Clerk & Administrator Public Service Commission of South Carolina 101 Executive Center Drive, Suite 100 Columbia, South Carolina 29210

RE: Application of Upward Endeavors, LLC d/b/a Two Men and a Truck of Greenville to

Amend Section 3.0.2 of Current Tariff along with the Request for Expedited Review and

Waiver of Publication **Docket No. 2021-164-T**

Dear Ms. Boyd:

This letter is to advise that the Office of Regulatory Staff ("ORS") has reviewed the application of Upward Endeavors, LLC d/b/a Two Men and a Truck of Greenville ("Upward Endeavors") to amend language in its tariff. As a result of its investigation, ORS determined the company is in compliance with all applicable Commission rules and regulations.

ORS Impact Study Results

- 1. Results of the recent compliance review on Upward Endeavors:
 - a. ORS conducted a compliance review of Upward Endeavors in 2020 and found them to be in compliance with Commission rules and regulations.
- 2. ORS has not received any consumer complaints related to Upward Endeavors in the past 12 months.
- 3. Upward Endeavors is in compliance with Annual Report and Gross Receipt filing requirements.

ORS does not oppose Upward Endeavors' request to amend the language of Section 3.0.2 regarding Full Replacement Coverage. The amendment is comparable to the language used in other Household Goods Movers' tariffs. ORS also does not oppose Upward Endeavors' request for a waiver of publication and expedited review.

Sincerely,

/s/ Jenny Pittman

Jenny R. Pittman

cc: All Parties of Record (via e-mail)
David Butler, Esquire (via e-mail)